

**Answers to questions received by February 12, 2021 at 5:30pm EST regarding “IVR Polling on COVID-19 and CVE Issues in Cote d’Ivoire”**

Q: I'm writing to enquire if an extension for submission is considered

A: Yes, the deadline for submission has been extended to 28<sup>th</sup> February

Q: Can we choose to make our proposal into French or English?

A: Yes, proposals can be submitted in either French or English

Q: It is mentioned that the telephone interviews must be done in the Malinké language. Can languages other than Malinké be used during interviews?

A: Other local languages can be used as required. The survey cannot be in French or English.

Q: Should our proposal take into account the 3 surveys (baseline, second and third surveys)?

A: Yes, the proposal and budget should be for all 3 surveys.

Q: Is it necessary to obtain the approval of the national ethics committee before carrying out this survey?

A: The selected vendor will need to obtain all necessary in country approvals to conduct the study.

Q: Database of Numbers: In the RFP, Equal Access shared that there is a database of approximately 2,000 phone numbers. Do you have information on if they are active numbers or how often the phone numbers have been used?

A: The database was put together from active numbers in June and October 2020. They have not been tested / verified again since then. The selected vendor will need to verify and update the numbers list as required.

Q: Sample Size/Panel Survey: Do you want us to engage the same 500 respondents across all three rounds in a panel survey or can we reach new respondents and respondents from previous rounds?

A: The same 500 should be engaged each time, where possible.

Q: Is Equal Access open to a non-IVR solutions? On page 7 of the RFP it states, “live voice or similar phone polling technology,” implies that we may be able to propose a non-IVR solution.

A: Yes, EAI is open to a non-IVR solution if a solution can be found that has the same impact. Any solutions proposed should take into account the requirement for phone-based interviews and the low literacy rates among intended respondents

Q: How far can respondents live from the towns/cities listed in the sampling parameters?

A: The sampling framework will need to be developed by the selected vendor. However, as guidance respondents can live up to 50 KMs from the specified towns.